

PREPARED FOR REMARC CUSTOMERS

Enable Bitcoin Payments on Your Machines

A quick start for Remarc operators

riverArk lets your machines accept payment over the Bitcoin Lightning Network while you get paid in US dollars. Remarc handles the machine side. This brief covers the riverArk side: creating your account, connecting Strike, and generating the API keys Remarc loads into your machines.

How a payment works

-  The customer chooses the Bitcoin or Lightning option on the machine and scans the QR code with any Lightning wallet.
-  riverArk confirms the payment in seconds and the machine vends the product.
-  The sale settles to your own Strike account, in US dollars by default.

Set up riverArk

- 1 Create your riverArk operator account**
Sign up at ark.riverark.io and set up your vending operator account. Use a business email more than one person on your team can reach.
- 2 Add your business information**
Provide your business details. There is no verification step here; Strike handles verification in the next step.
- 3 Set up your Strike business account**
riverArk settles through Strike, and every operator uses their own Strike business account. Create one and complete Strike's verification, typically one to two business days. If you already have one, go straight to linking it.
- 4 Link your Strike account to riverArk**
In your riverArk dashboard, connect your Strike business account so your sales settle directly into the account you control. riverArk never takes custody of your funds; it facilitates the payment as agent of the payee.
- 5 Choose how you get paid**
In your riverArk settings, auto-convert to US dollars is the default, and any conversion is handled by Strike. You can instead choose to keep payments in bitcoin, which you then hold. Change it any time.
- 6 Create your API keys**
Open the **API Keys** menu in the left navigation. **Create one API key per machine so your sales report by machine.** Each full key is shown only once, at creation time, so copy and store each one securely.

Your machine setup is handled with Remarc

Remarc will show you how to turn on Bitcoin payments and where to enter each riverArk API key in your machine's admin screen. Give every machine its own key so your reporting stays broken out by machine.

🛡️ Your money never sits with riverArk

riverArk operates on a non custodial basis as agent of the payee. Funds settle to the Strike account you control; riverArk does not take custody of operator balances or hold your revenue between the sale and the payout.

💬 Quick answers

COMMON OPERATOR QUESTIONS

Q Do I receive bitcoin or dollars?

US dollars by default. The customer pays in bitcoin over Lightning, and each sale settles to your Strike account in US dollars at the quoted amount. You can set your riverArk preference to keep payments in bitcoin instead, in which case they settle to your Strike account as bitcoin that you hold.

Q Can a customer reverse a payment after the machine vends?

No. Lightning payments are final once confirmed. There is no chargeback mechanism the way there is with card payments.

Q Do I need a separate API key for every machine?

Only if you want your sales reported by machine, which is the recommended setup. Create one API key per machine. A shared key still works but reports at the fleet level and cannot tell one machine from another. Per-machine keys also let you rotate or revoke one machine without touching the rest.

Q What does it cost?

Your riverArk pricing is set out in your operator agreement. There are no card network interchange fees. If you receive US dollars, Strike applies its own conversion fee, which is small and declines as your volume grows. That is Strike's fee, not a riverArk charge.

👤 Who to contact

📄 Remarc

For anything on the machine itself: turning on Bitcoin payments, where the API key goes, firmware, and the display.

riverArk

For anything involving your riverArk account, API keys, transactions, settlement, or reporting.



SCAN OR TAP TO BOOK

Get help setting up

Book a live onboarding session with the riverArk team. We will walk through account setup, linking Strike, and generating a key per machine.

Schedule your onboarding call

calendly.com/ks-meet/riverark-onboarding-support

Have ready: your business details, your Strike account, and your list of Remarc machines.

riverArk is a product of RiverArk Systems, Inc. Machine configuration is handled by Remarc. Strike is a third party service and each operator maintains their own Strike account. This brief is general operational information and is not legal, tax, or financial advice.